

General Terms & Conditions

All orders must be confirmed by email. Orders are accepted at feast caterers discretion. Orders are not guaranteed until deposit has been made. To secure a booking a \$500 non refundable deposit is required. Once this deposit is paid, the date is secured for your function and the deposit is non refundable. A further payment or 25% of the balance or amount nominated by feast is required 6 weeks prior to your function. The final balance is due 7 days before your function. Any supplementary costs or credits not recognised in the confirmation will be invoiced as a tax invoice and must be paid within 7 days after the function date. Any equipment hired from Feast caterers that is missing or damaged must be paid for in full by the customer within 7 days after the function date. Equipment that is not the equipment hired to the customer by feast caterers will not be accepted as a replacement for missing or damaged items. The customer will be invoiced the full replacement cost for damaged or non returned equipment. Rubbish removal is the responsibility of the client unless otherwise stated by us. Any leftover food that has been left out for your guests to help themselves will not be repacked and left in your refrigerator for later use due to food and safety regulations. Confirmation of numbers Confirmation of the number of guests and final payment is required seven days prior to the function unless an alternate date is agreed to by Feast Caterers. Minimum number of guests required for staffed functions. Any additional costs will be invoiced for payment within 7 days following your function. Function menu needs to be finalised 14 days prior to function unless an alternate date is nominated by Feast Caterers. Some menu items have a minimum order number. ALL CHANGES ARE REQUIRED IN WRITING BY EMAIL. Method of Payment We accept cash, cheque or direct deposit. Credit card payments (Visa, Bank and Master cards only) are also accepted, a 2 percent surcharge applies on credit card payments. Late payments fees apply when payment is not received by due date. The late fee is 2% per day on the outstanding balance. Prices are effective from 1st of January 2013. All prices are subject to change and menu items subject to produce availability. By proceeding with function you are accepting these terms and conditions.